5. Others

In this section, we will explain how to rescue the email that was incorrectly filtered as spam.

If non-spam mail marked as spam, you can prevent it from being marked as spam by settings in advance.

【Note】
SPAM mail list will **not be sent** in New TUMail.
Emails marked as spam will be automatically deleted in 30 days, please log in to TUMail(Gmail) regularly and check.

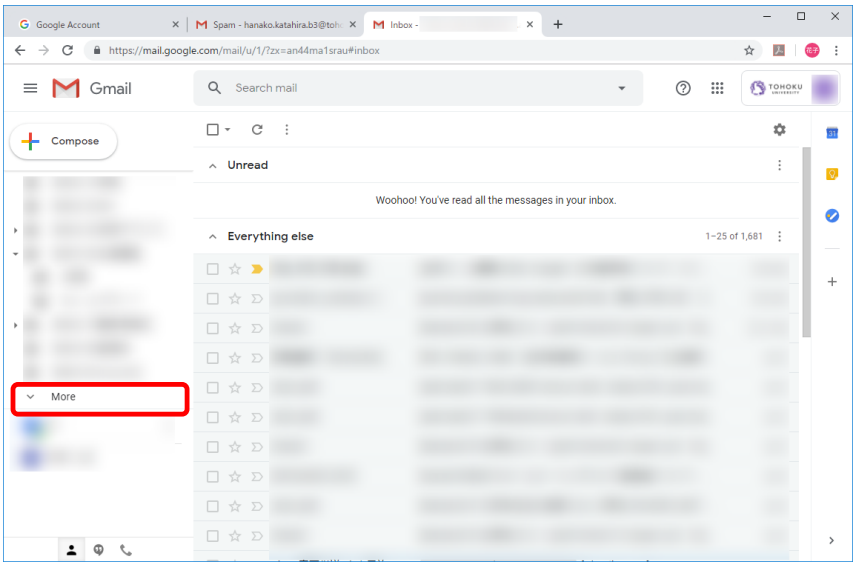
5. Others
5.1 How to move email from spam to inbox
5.2 How to prevent non-spam mail from being filtered as spam

5.1. How to move email from spam to inbox

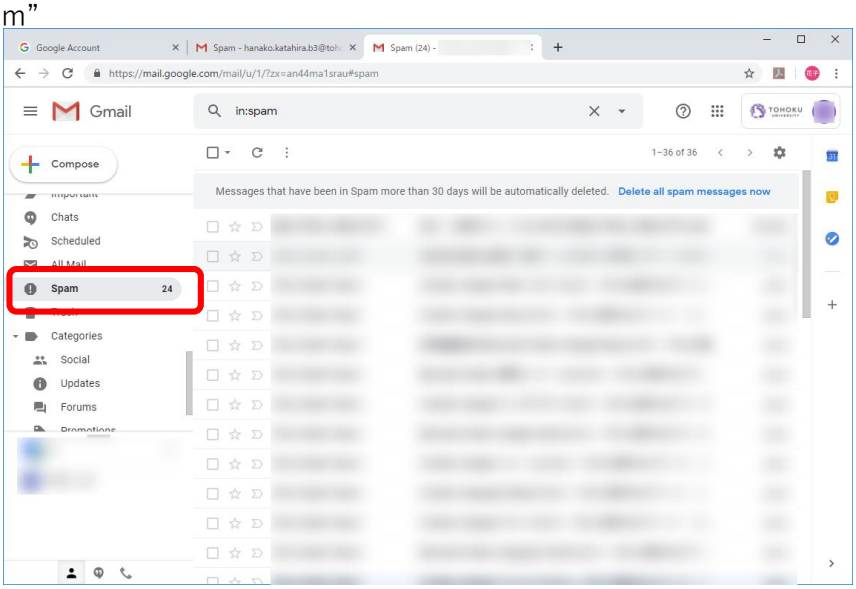
In this section, we will explain how to move email that was marked as spam by incorrectly in New TUMail (Gmail).

5.1. How to move email from spam to inbox

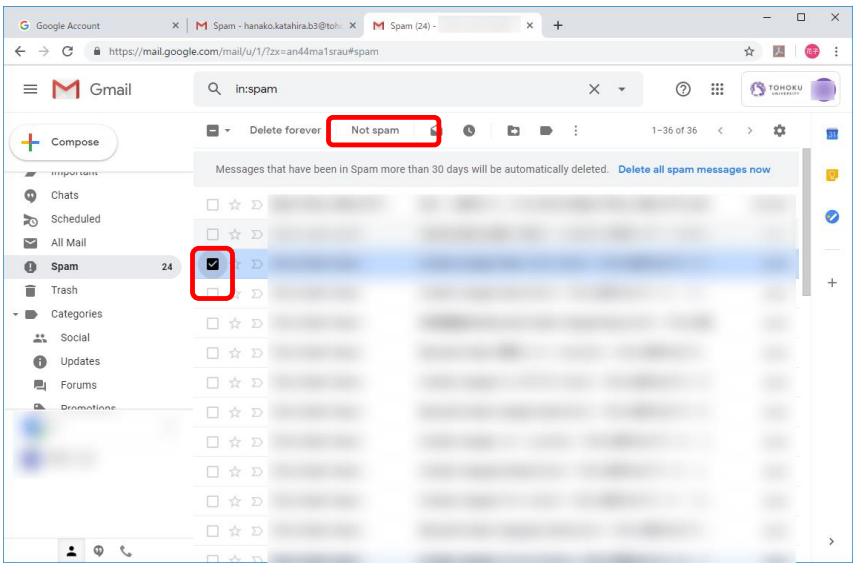
1. Login New TUMail (Gmail) and click "More".



2. Click “spam”



3. Check the email you want to move and click "Not spam".



4. You will see a moved message, so make sure that it has been moved to your inbox.

