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**APP** manual

~ **User Guide** ~

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Infocom Corporation

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# Table of contents

This manual describes the initial setup, responses, and contact registration for the Emergency Call Ver. 6 smart device app (app).

For operations such as outgoing calls and counting, please refer to the manager's manual.

## 1. Set language

P2

## 2. APP Setup

- (1) The App setup from the smart device web
- (2) The Application setup from the PC web

P3

## 3. Answer safety status

- (1) How to Answer tap on message
- (2) How to Answer open APP

P7

## 4. Registering Contacts

P9

<Supported OS >

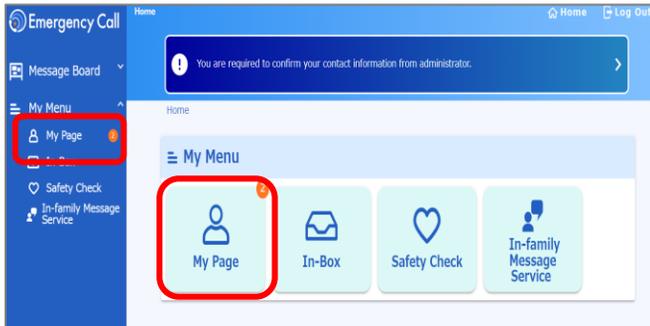
iOS 16、17、18

Android 14、15、16

\*We have a policy of supporting the latest OS.

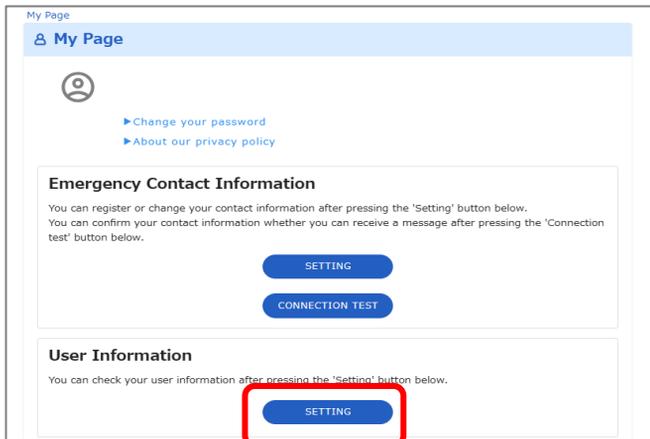
# 1. Set language

First, set the language to English. If you have already done, this step is not necessary.

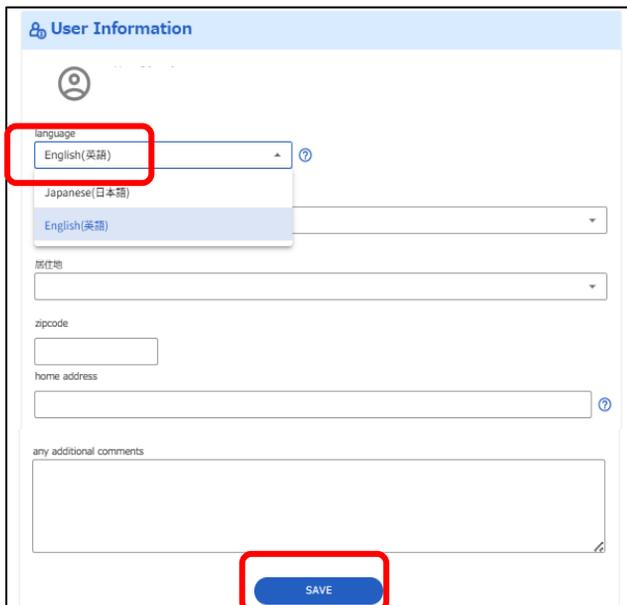


1. To access Emergency Call site (Web) from PC or smart device.

Click on “My Page” menu.



2. Click on “SETTING” button in User Information.



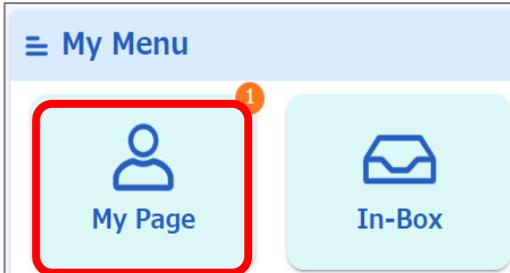
3. Select “English(英語)” in the language section.

4. Click on “SAVE” button.

## 2. APP Setup

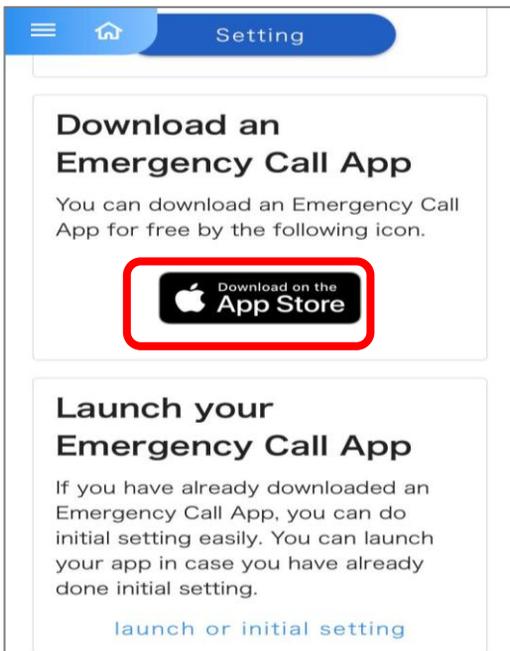
### (1) The App setup from the smart device web

#### ● How to install the App from the smart device web



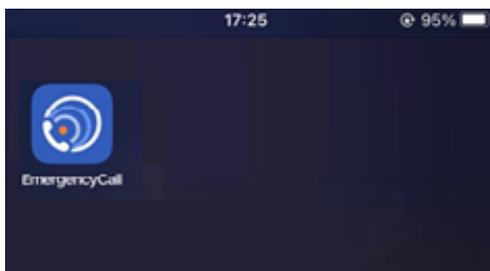
1. To access Emergency Call site (Web) from smart device.

2. Tap “My Page” menu.



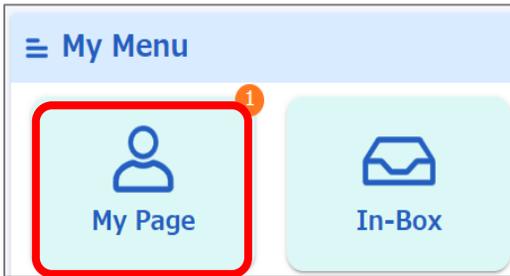
3. Tap “AppStore” or “Google Play”

\* You need “Apple ID” or “Google Account” to install the application.



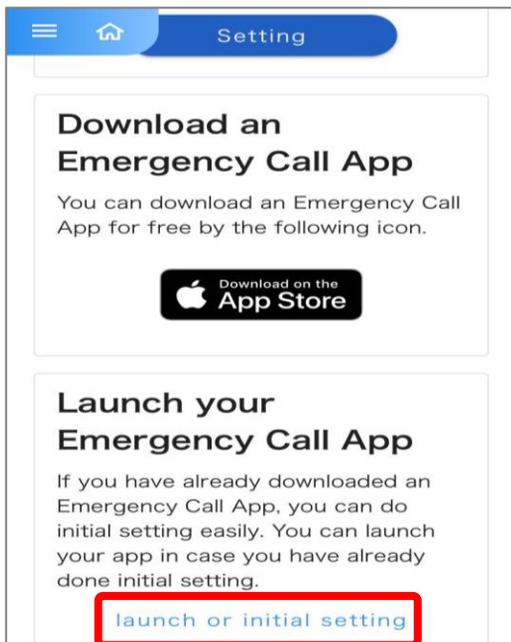
4. The icon of the application appears on your device.

## ● Initial Setting of the App from the smart device web

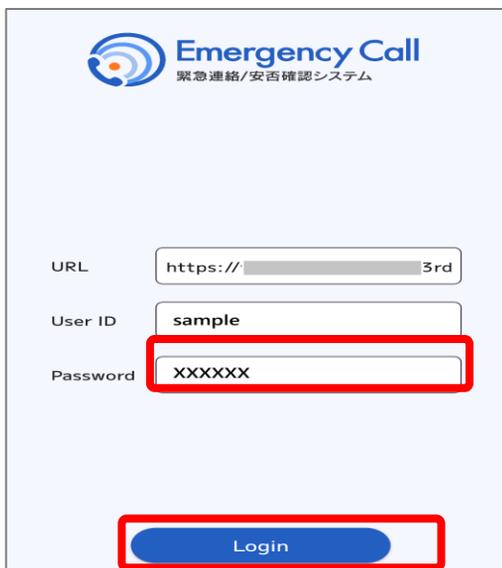


1. To access Emergency Call site (Web) from smart device.

2. Tap “My Page” menu.



3. Tap “Launch or Initial Setup” bottom.



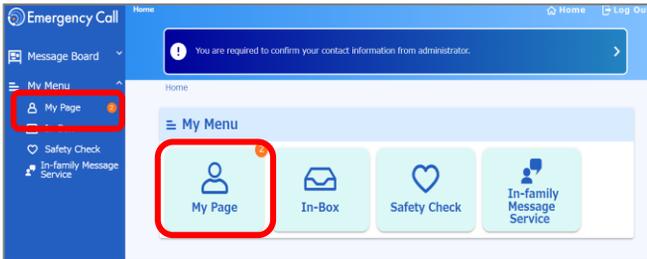
4. The initial setup screen with URL and User ID will appear. Enter your “Password”.

5. Tap the “Login” button.

Once the “My Menu” screen appears, setup is complete.

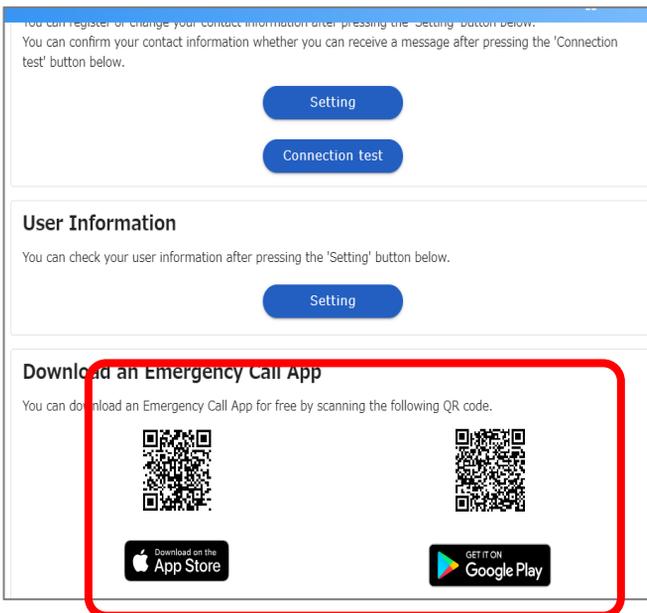
## (2) The Application setup from the PC web

### ● How to install the application from the PC web



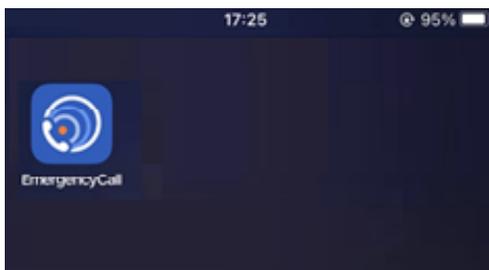
1. To access Emergency Call site (Web) from PC.

Click on "My Page" menu.



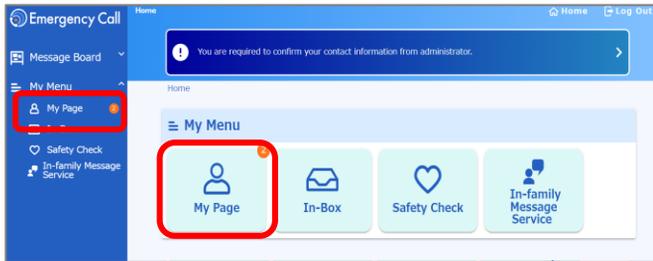
2. You can download an Emergency Call App by scanning the QR code.

※If you can't scan the QR code from the standard camera app, please try from Smart device.



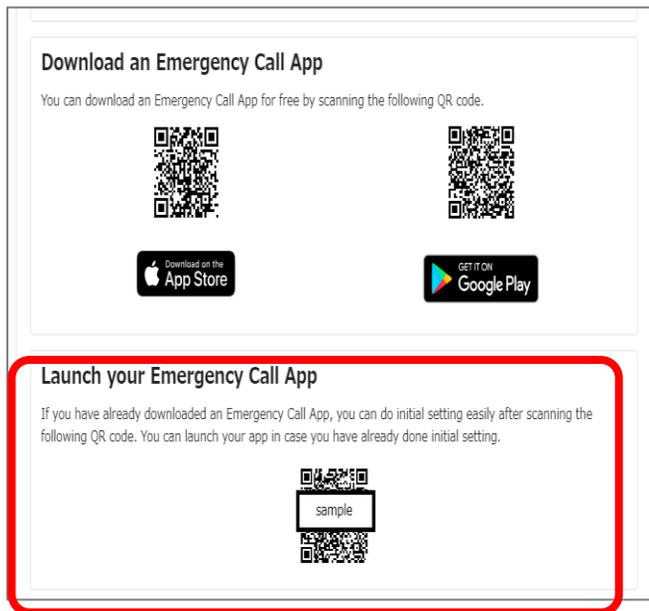
3. The icon of the application appears on your device.

## ● Initial Setting of the App from the PC Web



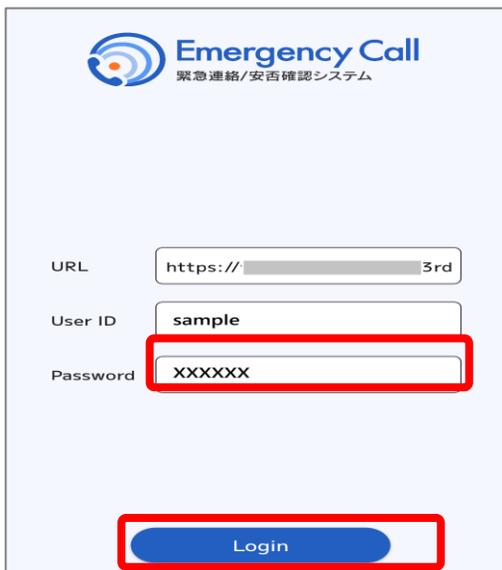
1. To access Emergency Call site (Web) from PC.

Click on “My Page” menu.



2. You can initial setting an Emergency Call App by scanning the QR code. (“Launch your Emergency Call App” menu)

※If you can't scan the QR code from the standard camera app, please install readable camera app.



4. The initial setup screen with URL and User ID will appear. Enter your “Password”.

5. Tap the “Login” button.

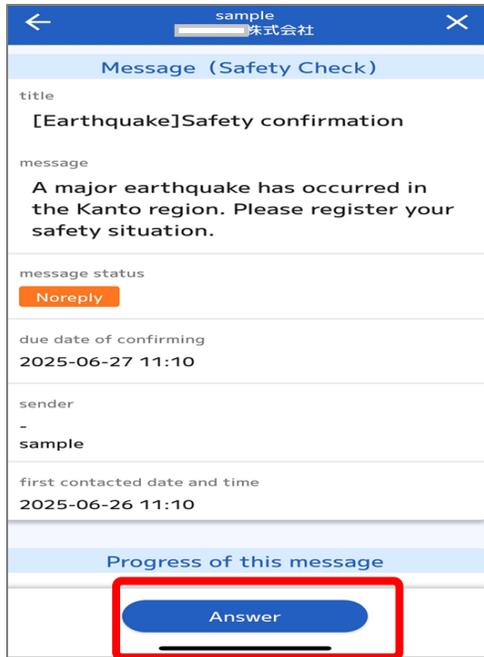
Once the “My Menu” screen appears, setup is complete.

# 3. Answer safety status

## (1) How to Answer tap on message



1. When emergency messages are received, this message appears at the top of the screen. Tap on the message.

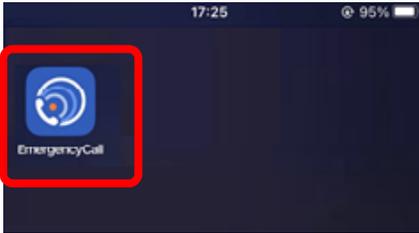


2. Tap on the "Answer"



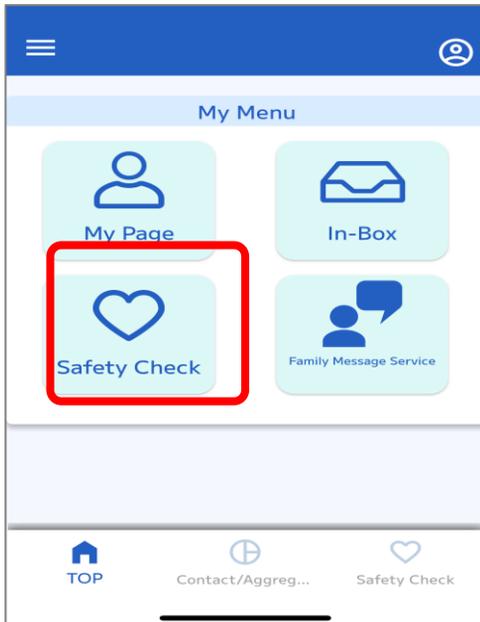
3. Select the answer to each of the items listed. Tap on "Answer" button.

## (2) How to Answer open APP



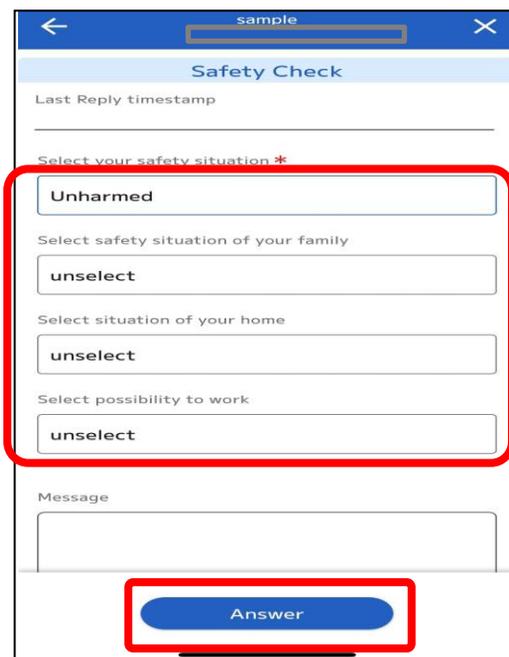
1. Open the App.

2. Tap on the “Safety Check”

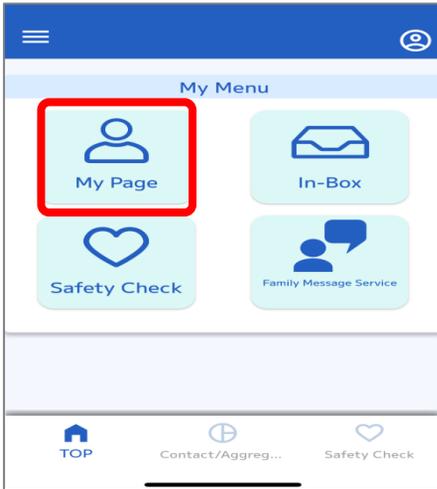


3. Select the answer to each of the items listed.

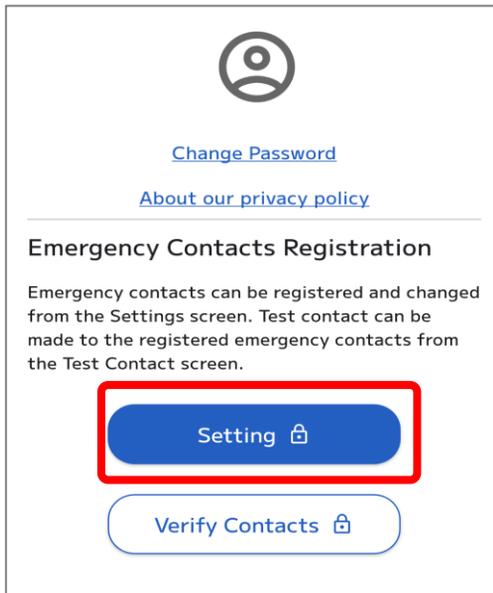
.Tap on “Answer” button.



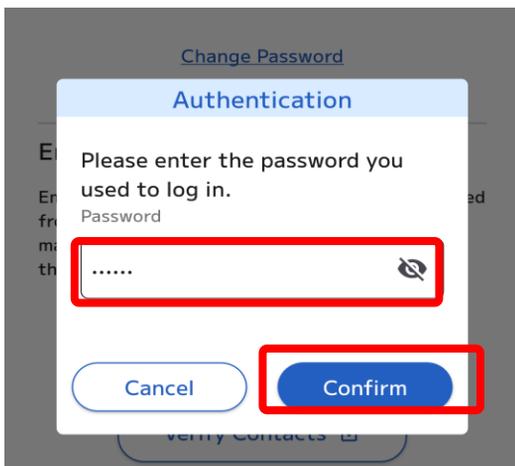
# 4. Registering Contacts



1. Tap on the “My Page”



2. Tap on “Setting” menu.



3. Enter the password you used to log in.  
Tap on “Confirm” button

**Contact 1** Delete ^  
 media  
 Smart Device  
 Contact  
 iOS

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**Contact 2** Delete ^  
 E-Mail  
 Contact \*  
 xxxx@sample.com

Update

4. Select the registration medium from the list and enter the contact information.

5. Tap on “Update” button.

Update Confirmation

Are you sure you want to update your emergency contact information?

Cancel Update

6. Tap on “Update” button.

Contacts Updated

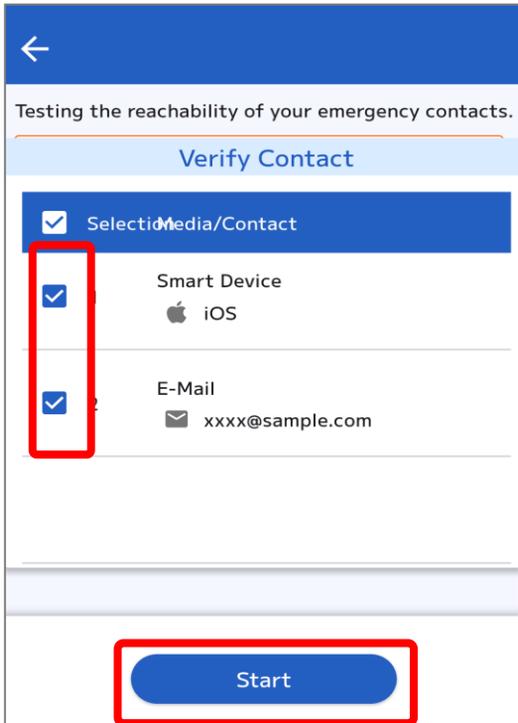
Emergency contact changes have been completed.

If you wish to test a registered contact, please do so from the verify contact page.

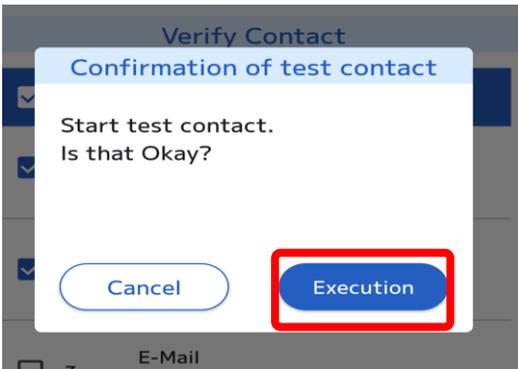
Verify Contact Page Close

7. Tap on “Verify Contact Page” button.

To ensure the registered email addresses are correct and not blocked by spam settings, a test email will be sent from Emergency Call to confirm receipt.



9. Select the contact you want to test, then click "Start".



10. Tap on "Execution".

2017/11/21 17:41:45  
Emergency contact confirmation test  
This is an emergency call sending test. If you do not recognize this email, please delete it.  
URL: https://xxxxx

11. If there are no issues with the registered email address, you will receive a test email as shown on the left.

Test contact completed.